

Privacy Policy and Terms & Conditions

for Chicfys.com - Online Sunglasses and Watches Store

Effective date: January 5, 2026

This document explains how Chicfys.com collects, uses, and protects your information, and the terms that apply when you browse or purchase from our store.

Website	chicfys.com
Contact email	support@chicfys.com
Business	Online retail - sunglasses and watches

Note: This document is provided for general informational purposes and does not constitute legal advice. You may wish to have it reviewed by a qualified legal professional for your specific business and jurisdiction.

Privacy Policy

Last updated: January 5, 2026

Chicfys.com ("we", "us", "our") respects your privacy. This Privacy Policy explains what information we collect when you visit our website, create an account, place an order, contact us, or otherwise interact with our services, and how we use and share that information.

1. Who we are

Chicfys.com is an online retail store that sells sunglasses and watches. If you have any questions about this policy, you can contact us at support@chicfys.com.

2. Information we collect

We collect information in three main ways: (a) information you provide, (b) information collected automatically, and (c) information from third parties.

Information you provide

- Account details (such as name, email address, password).
- Order details (billing and shipping address, phone number, items purchased, order notes).
- Communications (messages you send us via forms, email, chat, or social media).
- Preferences (language, marketing preferences, saved addresses or wishlists, if available).

Information collected automatically

- Device and usage data (IP address, browser type, device identifiers, pages viewed, referring pages, timestamps).
- Log and diagnostic data (crash reports, performance data, error logs).
- Approximate location derived from IP address (for fraud prevention, taxes, or shipping estimates).

Information from third parties

- Payment status and limited payment metadata from payment processors (we do not receive your full card details).
- Delivery updates from shipping carriers (tracking, delivery status).
- Analytics and advertising data from partners (such as aggregated campaign performance), when enabled.

3. How we use information

We use the information we collect to operate and improve Chicfys.com, process orders, and keep our services safe.

- Process transactions and fulfill orders (payment confirmation, shipping, customer support).
- Create and manage your account and preferences.

- Communicate with you about orders, support requests, and service updates.
- Improve website performance, understand usage patterns, and develop new features.
- Detect, prevent, and investigate fraud, abuse, security incidents, and other prohibited activities.
- Comply with legal obligations and enforce our Terms & Conditions.
- Send marketing communications if you opt in, and you can opt out at any time.

4. Cookies and similar technologies

We use cookies and similar technologies (such as pixels, local storage, or tags) to keep the website working, remember your preferences, and measure performance.

Types of cookies

- Strictly necessary cookies - required for core site features like cart and checkout.
- Performance and analytics cookies - help us understand how the site is used.
- Functional cookies - remember preferences like language or region.
- Advertising cookies (if enabled) - used to measure and personalize ads.

You can control cookies through your browser settings. Disabling certain cookies may affect site functionality.

5. Sharing and disclosures

We may share your information with trusted service providers to run our business. We do not sell your personal information in the common sense of "selling your data for money".

Service providers

- Payment processors and fraud prevention partners.
- Shipping and logistics providers, including couriers and fulfillment partners.
- Customer support tools (email, chat, ticketing) used to respond to you.
- Website hosting, security, analytics, and performance providers.

Legal and safety

- We may disclose information if required by law or if we believe disclosure is necessary to protect rights, safety, and security, or to investigate fraud.

Business transfers

- If we are involved in a merger, acquisition, reorganization, or sale of assets, information may be transferred as part of that transaction, subject to appropriate protections.

6. Payments

Payments are processed by third-party payment providers. Chicfys.com does not store full payment card numbers. Payment providers may collect and process your payment details according to their own privacy policies.

7. International transfers

Depending on where you live and where our service providers operate, your information may be transferred to and processed in countries other than your own. We take steps designed to ensure appropriate safeguards are in place when data is transferred internationally.

8. Data retention

We keep personal information for as long as needed to provide the services, maintain our business records, comply with legal obligations, resolve disputes, and enforce agreements. Retention periods vary based on the type of information and the purpose for which it is processed.

9. Security

We use administrative, technical, and physical safeguards designed to protect your information. No method of transmission or storage is 100% secure, so we cannot guarantee absolute security.

10. Your rights and choices

Depending on your location, you may have certain rights regarding your personal information.

- Access and update: You may request access to, correction of, or deletion of your personal information.
- Opt out of marketing: You can unsubscribe from promotional emails by using the link in the email or by contacting us.
- Cookie choices: Use browser controls and, where available, consent settings on the website.
- Data portability and objection: In certain regions, you may request a copy of your data or object to certain processing.

To exercise your rights, contact us at support@chicfys.com. We may need to verify your identity before responding.

11. Children's privacy

Chicfys.com is not intended for children under 13 (or the age defined by local law). We do not knowingly collect personal information from children. If you believe a child has provided personal information, please contact us so we can take appropriate action.

12. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will post the updated version on this page and revise the "Last updated" date. Material changes may also be communicated through the website or by email when appropriate.

13. Contact us

If you have questions about this Privacy Policy, contact:

Email: support@chicfys.com

Website: chicfys.com

Terms & Conditions

Last updated: January 5, 2026

These Terms & Conditions ("Terms") govern your access to and use of chicfys.com and your purchase of products from our store. By accessing or using the website, you agree to these Terms.

1. Agreement to terms

By using chicfys.com, you confirm that you have read, understood, and agree to be bound by these Terms and our Privacy Policy. If you do not agree, do not use the website.

2. Eligibility and accounts

- You must provide accurate and complete information when creating an account or placing an order.
- You are responsible for maintaining the confidentiality of your login credentials and for all activities under your account.
- We may suspend or terminate accounts that appear to be used for fraud, abuse, or violations of these Terms.

3. Products and orders

We sell sunglasses and watches through our online store. All orders are subject to acceptance and availability.

- We may limit quantities, refuse orders, or cancel orders at our discretion (for example, suspected fraud or inventory issues).
- If we cancel an order after payment, we will issue a refund to the original payment method where applicable.
- Product images are for illustration. Colors and appearance may vary due to lighting and screen settings.

4. Pricing and payment

- Prices are shown on the website and may change at any time without notice.
- Taxes, duties, and shipping fees (if applicable) may be added at checkout based on your location and delivery method.
- Payments are processed by third-party payment providers. Your payment is subject to their terms and policies.

5. Shipping and delivery

Delivery times are estimates and may vary due to carrier delays, customs processing, holidays, or other events outside our control.

- You are responsible for providing accurate shipping information. Additional fees may apply if a package is returned or needs re-shipment due to incorrect details.

- Risk of loss transfers to you upon delivery to the shipping address (unless otherwise required by local law).
- If tracking shows a package delivered but you did not receive it, contact us promptly so we can investigate with the carrier.

6. Returns, exchanges, and refunds

We want you to be satisfied with your purchase. Returns and refunds are subject to our return rules and any applicable consumer laws in your region.

- To request a return or exchange, contact support@chicfys.com with your order number and reason for the request.
- Items must typically be returned unused and in original packaging, unless the product is defective or local law provides otherwise.
- Refunds (if approved) are generally issued to the original payment method. Processing time may vary by payment provider and bank.

7. Product information and disclaimers

Sunglasses

- Sunglasses sold on chicfys.com are fashion/accessory products and are not medical devices.
- UV protection and lens features (if described) apply only to the specific product listing and may not be suitable for all environments or activities.

Watches

- Water resistance ratings (if provided) indicate resistance under specific test conditions and do not guarantee protection in all situations.
- Normal wear and tear, scratches, strap aging, and battery life are not defects unless otherwise stated.

We strive to present accurate product descriptions, but we do not warrant that all descriptions are error-free. If you notice an error, contact us and we will work to resolve it.

8. Intellectual property

All content on chicfys.com, including logos, product photos, text, graphics, and design, is owned by or licensed to Chicfys.com and is protected by applicable intellectual property laws. You may not copy, reproduce, distribute, or create derivative works without written permission.

9. Prohibited uses

- Using the website for unlawful, fraudulent, or harmful purposes.
- Attempting to interfere with website security, payment systems, or other users.
- Scraping, harvesting, or collecting information without authorization.
- Posting or transmitting malware, spam, or abusive content.

10. Third-party links

The website may contain links to third-party sites or services. We are not responsible for third-party content, policies, or practices. Your interactions with third parties are at your own risk.

11. Limitation of liability

To the maximum extent permitted by law, Chicfys.com will not be liable for indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, arising from your use of the website or purchase of products. Our total liability for any claim will not exceed the amount you paid for the product(s) giving rise to the claim, unless otherwise required by law.

12. Indemnification

You agree to indemnify and hold harmless Chicfys.com and its affiliates, officers, employees, and partners from any claims, damages, liabilities, and expenses (including reasonable legal fees) arising out of your breach of these Terms or misuse of the website.

13. Termination

We may suspend or terminate your access to the website at any time if we believe you have violated these Terms, if required by law, or to protect the website and our users. Sections that by their nature should survive termination will survive.

14. Governing law and disputes

These Terms are governed by the laws of the jurisdiction in which the business operating chicfys.com is established, without regard to conflict of laws principles. If a dispute arises, we encourage you to contact us first to seek an informal resolution. Where permitted, disputes may be resolved in the competent courts of that jurisdiction.

15. Contact us

For questions about these Terms, contact:

Email: support@chicfys.com

Website: chicfys.com